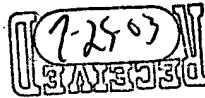


Official

PATENT



MS147248.1

Reconsider.

#11
7.0.
07/30/03CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being transmitted via facsimile on the date shown below to:
(703) 746-7238, Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria,
VA 22313-1450.

7-25-03
Date:
Himanshu S. Amin**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Gregory L. Meredith, *et al.*

Examiner: Eric B. Kiss

Serial No: 09/560,373

Art Unit: 2122

Filing Date: April 28, 2000

Title: MODEL FOR BUSINESS WORKFLOW PROCESSES

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO FINAL OFFICE ACTION DATED JUNE 13, 2003

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the comments below.